

UKG Pro Forecasting

Take the guesswork out of workforce planning with the power of UKG AI.

UKG Pro® Forecasting (formerly UKG Dimensions® Forecasting) takes the guesswork out of trying to schedule the right amount of people by analysing trends and patterns using your own business data such as sales volume, seasonal changes, holidays, and more. Powered by UKG FleX artificial intelligence (AI), our patented, self-tuning machine learning (ML) algorithm generates accurate forecasts you can use to build optimised schedules that meet the demands of the business and improve your bottom line.



Accurate volume forecasting

Forecast an unlimited number of demand drivers such as items, transactions, or traffic at a highly granular level with unprecedented accuracy.



Deep ML insights

Our patented ML algorithm reduces the need for manual intervention by automatically surfacing projected labor and sales variances to stay on target.



Optimised schedules

Schedule the right people for the forecasted volume defined by your labour standards and demand forecasts.



Key benefits

ML driven models learn from historical data and automatically adapt to emerging patterns to deliver unprecedented forecast accuracy

Forecast accurate demand into 15-minute intervals

Automatically capture the impact of hundreds of demand drivers at the most granular department and category levels

Routinely pool data across the organisation, analyze special events, and improve the intelligence of the engine over time

Deliver labour forecasts by department with 98% accuracy by integrating labour standards

Highly accurate labour forecasting ensures appropriate intraday headcount by store and by department

Exclusive AI-powered scheduling engine ensures that the right people, with the right skills, are scheduled in the right place at the right time

Align staff coverage with fluctuating business demand, minimise wasteful overstaffing, and avoid unplanned overtime costs

Real-time, configurable dashboard allows users to quickly assess forecast accuracy, schedule effectiveness, and the impact on customer service

Help stores make better decisions in real time by leveraging the latest in AI and ML