UKG Pro Scheduling

Create the perfect schedule every week

Schedules do more than just ensure the right person is at the right place at the right time to get work done. From predictive schedules and forecasting to fatigue management and compliance, schedules have the unique ability to impact strategic business areas such as the employee experience, labour costs, and the bottom line — many of which can be automated or improved with the power of UKG AI.

UKG Pro® Scheduling (formerly UKG Dimensions® Scheduling) helps organisations build flexible schedules that support people in key moments through life and work balanced with the needs of the business. This dynamic scheduling solution takes the guesswork out of scheduling to help your organisation better anticipate staffing needs, control labour costs, improve productivity, empower your people, and more.

Real-time staffing visibility

Gain visibility into staffing coverage in real time so you can flex and not overwork your people. Over- and understaffing can be analysed quickly for smarter staffing adjustments in the moment.

Convenient mobile access

The mobile-first, responsive design lets your people perform all scheduling and staffing tasks on any mobile device. See scheduling and shift details in an instant right from your mobile device.

Optimised, accurate forecast

UKG Pro® Forecasting enables organisations to leverage our advanced artificial intelligence engine to optimise the planning and scheduling of labour resources and generate an accurate forecast.

Key benefits

For scheduling managers and operations

Align your people to customer demand to ensure the right people are always on the job

Improve volume forecasting by analysing special events, pooling organisational data, and learning over time

Ensure your people get enough rest between and during shifts so they don't burn out

Schedule effective teams with a mix of employee skills and experience

Align schedules to fluctuating business demand, minimise wasteful overstaffing, and avoid unplanned overtime costs

Project actual hours worked in real time and make proactive schedule adjustments using alerts

Provide your people with convenient self-service capabilities from any device or location

Enable employees to identify shift preferences and availability — or easily swap shifts

Avoid employee burnout and ensure you have the right number of employees in the right job roles at the right time to cover anticipated workload

Powerful scheduling and forecasting solutions built to manage the simplest and most complex needs

UKG Pro® Scheduling

- Provides robust tools for your people to create, view, and maintain accurate schedules

- Gives managers and employees visibility into employee availability, skills, and certifications

- Enables your people to submit availability and swap shift requests while balancing their life-work needs

UKG Pro® Advanced Scheduling

- Provides intelligence, rule checking, and shift coverage functionality

- Leverages algorithms that let managers and employees build best-fit schedules for themselves and the organisation

- Helps managers balance resources and use their people more effectively, all while remaining compliant with labour laws

UKG Pro® Forecasting

- Offers the tools to enhance planning and generate ideal schedules for your people

- Provides enhanced insight and a range of definable metrics based on your business, scheduling, and people data

- Leverages machine learning and reimagined vertical extensions for better forecasting specific to your business and industry needs

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UKG

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