



UKG for Cleaning Services & Facilities Management

Manage in the moment for greater profitability, client satisfaction, and business results

Cleaning services and facilities management organisations are facing pressures from all sides. From increasing competition and razor-thin margins to higher-than-ever expectations from clients in the wake of COVID-19, organisations that provide cleaning and facilities management services need a top-performing workforce to ensure service level agreements are met or exceeded, and costs are controlled.

For cleaning services and facilities management organisations, time really is money. Accurate accounting of all hours worked is critical to making a profit or losing money on a contract. When a worker is absent, your ability to identify a best-fit, best-cost replacement worker and get that employee out to the job fast is the difference between being hit with a penalty and maintaining a positive, long-lasting customer relationship.

UKG for Cleaning Services and Facilities Management gives you visibility into your operations, costs and performance, helping you meet service levels and retain customers. With real-time visibility into worker attendance and performance, you can deliver workers who are on time and productive, minimise overtime costs, and make quick scheduling adjustments to meet customer agreements.

Manage in the moment with real-time visibility

With a disparate workforce out in the field, every moment matters, from the moment your employees clock in to the moment they leave. Is everyone where they need to be? Did everyone show up to the right place at the right time? What happens when an employee is late or is a no-show? Understanding exactly what is happening, in real time, can make or break your client relationship.

UKG for Cleaning Services and Facilities Management helps you maximise productivity by ensuring your workforce is exactly where they need to be and gives you the ability to make last-minute adjustments and changes when something goes wrong. Real-time data and alerts can also notify you when workers are approaching overtime thresholds, which allows you to make staffing changes to maintain profitability.

Key Benefits

Keep pace with ever-changing government and industry regulations

Manage and monitor all time worked by employees with real-time visibility

Manage budget costs against contracts for full financial visibility, so you can build a roster to reflect planned activities

Leverage real-time employee data to better manage compliance across your organisation

Respond quickly to employee requests and schedule changes with mobile tools, so shifts can be filled easily without scrambling for coverage





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Benefit from mobile technology

Mobile tools allow you to respond quickly to employee requests and schedule changes so shifts can be filled easily without scrambling for coverage.

Whether you're using a desktop, tablet, or phone – the UKG mobile-first responsive interface elegantly transitions across all devices. Delivering all major features across all screens empowers users to learn features once and then access the information needed anytime from any device.

Increase speed to accurate invoice

UKG for Cleaning Services and Facilities Management provides tools designed to automate the entire process from pre-hire to retire, driving efficiencies from every facet of your organisation. Most importantly, by automating your workforce and HR processes, your organisation reduces the risk of human error. This enables your business to provide accurate client invoices in a more timely manner and reduces the burden on internal employees, enabling them to refocus on strategic work instead of data entry.

Hire to onboard in hours, not days

UKG understands that onboarding new employees quickly and accurately can make a big impact on business. With UKG's onboarding tools, businesses can make a hiring decision in the morning and fill a shift in the afternoon.

Minimise compliance risks

Ensuring that all time is paid accurately to workers can be challenging in Australia and New Zealand's unique and highly complex regulatory environment, especially where workers spend their days out of the office and rarely clock in at a central location.

UKG automates attestation and award interpretation, giving you a valuable tool for managing actual time worked, monitoring meals and breaks, and ensuring you meet all your employees' award conditions. This gives you enhanced visibility into your compliance with labour laws, rules, and regulations that affect how you deploy your contract workers. With these rules automated, you can take steps to improve workforce efficiency and productivity.

Solutions for your organisation

UKG solutions have helped cleaning services and facilities management organisations around the globe gain visibility into their service labour costs and performance. Frontline managers and corporate decision makers alike have the tools and information they need at their fingertips to manage labour costs to budget, drive quality performance, effectively deploy workers to satisfy and exceed their clients' expectations, and gain a true understanding of the cost of delivering services. With the UKG suite of products, your organisation can optimise employee hiring, deployment, performance, and customer satisfaction.

Put UKG to Work for You:

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